

ITS - Student Computing Services

Prince 205

843-349-2908

843-349-2220

What We Help With

- Academic Projects
 - Computer Labs
 - Help Desks
- Tech Support
 - Spyware/Viruses
 - Getting Online
- Computer Purchase Consultation
 - Computer types: PC vs. Mac
 - Software to Purchase

Computer Labs



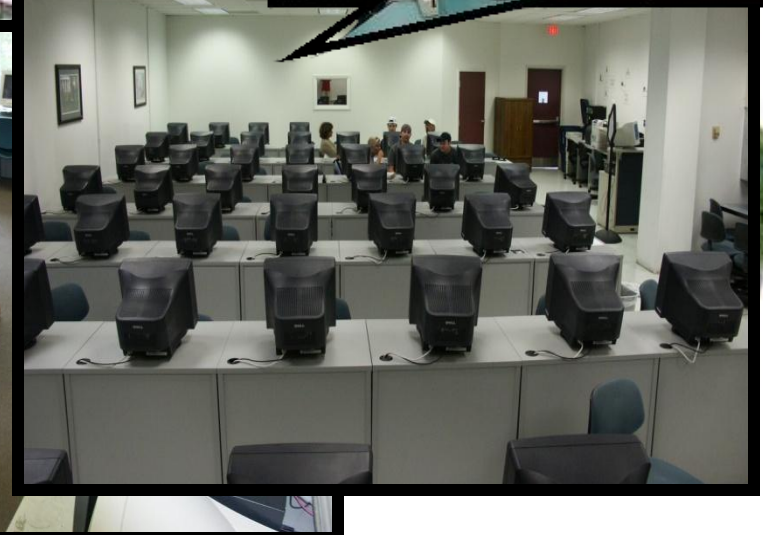
**Kimbel Library
(Technology Resources)**

Prince Lab (Rm. 204)

Edwards Lab (Rm. 171)

Smith Science Lab (Rm. 122)

Wall Lab (Rm. 108)



Lab Resources

- **CINO Printing**
- **Scanners**
 - One in each Computer Lab.
- **CD/DVD Multimedia Stations**
 - With huge collection of software
- **A Variety of Software Applications**
- **DVD and Video Tape Tutorials**
- **Help Desks manned by Student Assistants**
- **Tech Talk is web chat support through the help desks**



CINO Printing

- How much does it cost to print?
 - Black and White: 5 cents per printed side
 - Color Printing: 35 cents single & 70 cents double sided
- How do I pay?
 - With your CINO Card
- Why should I use my CINO Card?
 - Given \$5 printing credit
 - Accepted everywhere
- Where can I print?
 - In the general access computer labs
 - Kimbel Library
 - Ingle Hall, Eaglin Hall, and UP 1 & 2



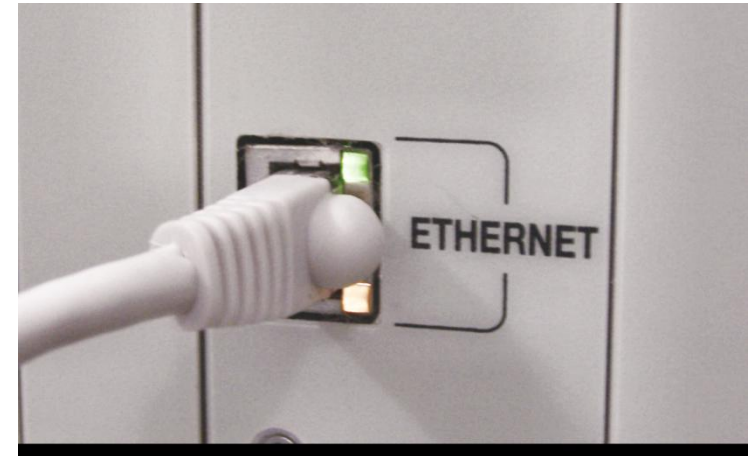
Tech Support Center

- Connecting to the Internet
 - If you are unable to get online.
 - Dorm Room
 - Around Campus
- Cleaning Computers
 - If you have a virus or your computer is slow.
- CCU E-mail
 - Problems with your e-mail.



Internet in the Dorms

- Wired and Wireless
 - All dorms, except the Gardens, have wired connections
- Cisco NAC Agent
 - Authenticates
 - Validates Computer
 - Windows updates & Anti-Virus



Wireless Internet Access

- Wireless Access Area

- Academic Areas
- Outdoor Areas

- Wireless in Dorms?

- UP I&II
- Gardens
- Eaglin and Ingle RHs are partial (working towards full access)



Free Anti-Virus

- Must be on campus.
- www.coastal.edu/scs/norton.html
- Compatible with
 - Windows
 - Mac



Downloading music

- Federal mandate
- CCU is required to provide preventative measures
- Programs that can be used for illegal music downloads
 - Limewire, Frostwire, iMesh, Bitorrent, Vuze, etc....

User Account Problems

- E-mail log in problems?
 - Try looking up your password.
 - Reset your password.
- www.coastal.edu/search/password
- Resetting password propagates to all CCU Log Ins

Tips

- Back up your data and projects regularly.
- Be aware of Phishing attempts, don't ever give out your password.
- Be familiar with the on-campus computing resources.
- Safeguard your Laptop.
- Make every project count.

Contacts:

- Student Computing Services
 - <http://www.coastal.edu/scs>
 - 843-349-2986
 - Prince 204
 - Online help Desk:
 - <http://www.coastal.edu/scs/index.html?type=faq>
- Tech Support Center
 - 843-349-2220
 - Prince 205
 - Online help Desk:
 - <http://www.coastal.edu/scs/index.html?type=faq>