

## Preparing Your Computer to Work with Blackboard

### 1. Make sure Java is installed:

1. Go to [www.java.com](http://www.java.com)
2. Click the “**Download now**” button.
3. Follow the Installation Instructions onscreen to install the software on your computer.

### 2. Make sure pop-up blockers are set to allow Blackboard pop-ups:

Depending on the pop-up blocking software you are using, you may be able to set your Blackboard server as an allowed site, or you may need to disable the pop-up blocker while using Blackboard.

For example, if you are using Internet Explorer as your browser, you will need to do the following:

1. Open Internet Explorer.
2. On the **Tools** menu, point to **Pop-up Blocker**, and then click **Pop-up Blocker Settings**.
3. In the **Address of Web site to allow** box, type the address (or *URL*) of the Blackboard website (<https://webct.coastal.edu>).
4. Click **Add**.

### 3. If you are using Internet Explorer, set Blackboard as a trusted site:

1. In Internet Explorer, on the Tools menu, click Internet Options.
2. Click the Security tab, and then click Trusted sites.
3. Click the Sites button.
4. In the Add this Web site to the zone text box, type the Internet address for the Blackboard site (<https://webct.coastal.edu>), and then click Add.
5. Click OK in both open windows to complete the process.

### 4. Click the Check Browser Link on the Blackboard Login page to check for other browser problems.

Follow the instructions in the Browser Checker window if the checker detects an error in your setup.

### 5. For more information, visit the websites below:

<http://www.coastal.edu/blackboard/students.html>

<http://www.coastal.edu/blackboard/troubleshooting.html>

<http://www.coastal.edu/blackboard/logininfo.html>

[http://www.webct.com/ask\\_drc/viewpage?name=ask\\_drc\\_browser\\_zone](http://www.webct.com/ask_drc/viewpage?name=ask_drc_browser_zone)