Members present: John Beard, Jennie Cassidy, Whitney Comer, Allison Faix, Chris Mee, Travis Overton, Caesar Ross, Pat Singleton-Young, Frankie Weeks

Members absent: Jean Ann Brakefield, Stephen Harrison, Bruce Gregory, Tara Josey, Geoff Parsons, Tom Woodle

Opening Remarks

The meeting was convened at 3:00 p.m. in EHFA 164.

Focus Groups

Discussion of each student focus group continued from the previous meeting. The following recommendations were made. The individual or department that should receive the recommendation is also identified.

Geoff Parsons’ group

• Communication should be centralized (President/Provost)
• More parking is needed, specific parking for motorcycles and mopeds as well (Stacie Bowie)
• Staff awareness, customer service training, and less bureaucracy would make it easier to assist students. A guide for how to institute change would be useful for notifying others on campus when an office changes their procedures. (President, Provost, Eddie Dyer, Stacie Bowie, Human Resources)
• A harsher punishment should be enacted for the first two offenses because students see the Three Strike Rule as a game. (Travis Overton)
• Vending machines that accept CINO cash should be placed in all academic buildings (Dean Hudson)
• Many restaurants that accepted the CINO card are dropping the service because the company that provides the access charges the restaurant double what a regular credit card would, other options need to be explored. (Dean Hudson)
• The catalog is confusing and needs to be reorganized in order to make it easier to locate information, specifically less ‘jargon’ (Sallie Clarkson)
• Computer lab hours should be extended as well as the availability of tutors. (Abdallah Haddad, Brianne Parker)
• The bookstore needs to offer more in larger sizes (Dean Hudson)
• The bookstore staff needs customer service training (Dean Hudson)

Leadership Assessment Update

Whitney Comer reported that tokens for the leadership assessment have been distributed to some groups and others are being identified. Use of the assessment will begin with the Fall 2012 semester.
Next Meeting

The next meeting of the University-Wide Assessment Committee – Student Development will be on May 17, 2012 in EHFA 164. There being no further time to discuss business, the meeting adjourned at 4:00 p.m.