Members present: John Beard, Jennie Cassidy, Whitney Comer, Geoff Parsons, Pat Singleton-Young, Frankie Weeks

Members absent: Jean Ann Brakefield, Allison Faix, Stephen Harrison, Bruce Gregory, Tara Josey, Chris Mee, Travis Overton, Caesar Ross, Tom Woodle

Opening Remarks

Jennie Cassidy, Chair, convened the meeting at 3:00 p.m. in EHFA 164 and welcomed all present.

Update on Leadership Assessment

Whitney Comer reported that the Leadership Assessment instrument is ready for use. The process of identifying who needs tokens is underway and those tokens will be distributed as soon as possible. She reminded the committee that baseline assessments need to be completed before training begins for positions beginning in the fall.

Focus Groups

Discussion of each student focus group ensued. The following recommendations were made. The individual or department that should receive the recommendation is also identified.

Chris Mee’s group

- Overcrowding in triples need to be resolved more quickly (Steve Harrison)
- Student Health Services needs to increase staffing (Caesar Ross)
- Sensitivity training is needed for Public Safety (Public Safety)
- Additional transportation to off-campus destinations should be increased, as well as increased marketing of options (Dean Hudson)
- The growth of the University should be managed (Administration & Board of Trustees)

Tara Josey’s group as reported by Pat Singleton-Young

- A training program is needed for sophomore, junior and senior advisers with concentration on the core and minors (Academic Deans & Provost)
- Classes needed for graduation should be offered more often (Academic Deans & Provost)
- Coastal Activities Board (CAB) surveys should include specific choices rather than asking general questions (Student Activities and Leadership)
- University Place should have “wet buildings” instead of “wet suites” (Steve Harrison and Haven Hart)
- Increase shuttle routes to include University Suites (Dean Hudson)
• Increase publicity and marketing for the Office of Off-Campus Housing (Off-Campus Housing, University Housing, VP for Student Affairs)
• Create a customer service training program for the Office of Financial Aid (Interim Assistant VP for Enrollment Services, Financial Aid & Scholarships and the VP for Enrollment Services)
• Evaluate the security at University Place to include the current staff and increase the staff if needed (Chief Financial Officer for Finance & Administration)

Whitney Comer’s group

• More housing is needed (the triples cause a high transfer rate) (Steve Harrison)
• There is not enough funding for organizations on campus (Haven Hart)
• Prices in CINO are too high, there need to be more healthy HOT options available (Dean Hudson, Aramark, and Stacie Bowie)
• Health services should be available in the summer (Caesar Ross)
• CISCO is cumbersome, a better security option is needed (Abdallah Haddad)
• Sporting events need to be better promoted (pep rallies, etc.) and Teal Tuesday should be better advertised (Haven Hart, Hunter Yurachek, David DeCenzo)
• The Registrar’s office needs to be more helpful, students feel like they get the runaround and ultimately go to a different office for assistance (Registrar and Provost)
• When scheduling, students often select courses based on the instructor and then a different instructor is later assigned. Scheduling options need to be considered in order to avoid confusion. For example, some schools list all courses as TBA. (Academic Deans and Registrar)

Next Meeting

The next meeting of the University-Wide Assessment Committee – Student Development will be on March 22, 2012 in EHFA 164. There being no further time to discuss business, the meeting adjourned at 4:00 p.m.