FAQs for announcement regarding online classes from August 19 – September 4.

1. Will I still be able to move to campus in August or will I have to wait until September?

Yes, the move-in is still scheduled for August. New students (freshmen and transfers) will move in from Aug. 12 – 14 and continuing students will move in on August 15 & 16. You can find details about the move-in schedule at https://www.coastal.edu/housing/fallmove-in2020/.

2. Do I have to move-in in August?

No. A second move-in is being planned for September 3 – 4 prior to in-person classes beginning on September 8. University Housing will release details about the September move-in and dates very soon. Students who have class on their new move-in date in September will be excused from class.

3. Will I get credited back any housing or meal plan fees if I move-in in September?

Yes, residential students will be credited back 2 weeks of housing and meal plan charges.

4. How will CINO TIE work with face-to-face classes delayed until September?

The CINO TIE program will still happen. Sessions will continue both online and in-person for about 4 weeks from mid-August through mid-September. Students who move-in in August will attend some in-person events, as well as virtual programs. Students who move-in in September will have an opportunity to participate in CINO TIE mandatory events when they arrive on campus. Please visit https://www.coastal.edu/nsfp/ct/ for more information.

5. Will I receive a tuition refund or discount for the 2 weeks of online courses?

No. The current in-state and out-of-state tuition rates are still effective during this short period of online learning. Current tuition rates can be found at https://www.coastal.edu/admissionsaid/tuitionfees/.

6. What if I need to adjust my schedule due to a health or other concern about face-to-face classes?

You need to complete the COVID-19 Adjustment Request Form. Your academic advisor will review this form and work with you to adjust your schedule as needed.

7. How do I know if I am in an online class, face-to-face class, a combination of classes?

You will receive an email from the Provost, Dr. Ennis, on Monday, July 27. This email will explain the different types of classes that CCU will have this fall. Both the faculty and staff have been working very hard to ensure as little disruption to the class schedule as possible.
8. What if I have a housing assignment but am no longer comfortable living on campus?

*University Housing will send you email by 5 p.m. on Tuesday, July 28, requesting that you confirm or change your move-in plans in MyCoastalHome. This email will also explain how you can ask for an exception or change to your housing application/contract through the MyCoastalHome portal. You can access MyCoastalHome at [https://www.coastal.edu/housing/applyforhousing/](https://www.coastal.edu/housing/applyforhousing/).*

9. I am a new student and would like to defer my enrollment. How can I do that?

*You need to complete a deferral request. The form is found at: [https://www.coastal.edu/media/2015ccuwebsite/contentassets/documents/admissions/pdf/Request%20for%20Deferred%20Admission%20Form_2020.pdf](https://www.coastal.edu/media/2015ccuwebsite/contentassets/documents/admissions/pdf/Request%20for%20Deferred%20Admission%20Form_2020.pdf). The deadline to defer your admission for the fall 2020 semester is August 19, 2020 (the first day of classes).*

10. What do I need to do to pay my bill?

*The priority payment date for the fall is August 3. You are encouraged to make payment arrangements by this date. Please visit [https://www.coastal.edu/studentaccounts/methodsofpayment/](https://www.coastal.edu/studentaccounts/methodsofpayment/) for information about how to pay your bill. Please visit WebAdvisor for the most current information about your financial aid.*