USER ACCOUNT and E-MAIL
Each student is assigned a log on credentials consisting of a Username and a Password.
The username and password will provide access to the following services:
+ Residence Halls Internet Access + Wireless + E-mail + Moodle + WebAdvisor

Retrieving/Resetting Your Username and Password.
Retrieve your username and/or reset your password by visiting:
http://www.coastal.edu/search/password or by visiting the Student Computing Services (KRNS 113). Bring your student ID.

Accessing your E-mail
You can access your e-mail from any computer connected to the internet. Open a web browser (e.g. Firefox or Internet Explorer) and type in http://mail.coastal.edu, enter your username and password, and select the mail tab. Your e-mail address is username@coastal.edu (e.g. jdoe@coastal.edu).

Tips
• Every student has an email storage quota of 7GB.
• Students can connect their mobile devices to their CCU e-mail.
• Students should always LOG OUT after using e-mail.

WEB ADVISOR
WebAdvisor allows students to register for, and drop classes. WebAdvisor also allows students to access WebAdvisor online at http://webadvisor.coastal.edu. General Access Labs and Student required to use the labs.

Accessing your WebAdvisor
With your username and password, you can access WebAdvisor online at http://webadvisor.coastal.edu and select the WebAdvisor tab.

MOODLE
Moodle is a delivery system for online teaching and learning process. Moodle to expand & enhance the programming tools. Printing graphic design, Web design, and labs include more specialized software capabilities are available throughout the Library circulation desk for students.

ACCESSING THE NETWORK
CCC ResNet
CCC ResNet comprises all on-campus Residence Halls, including University Place. With the exception of the Gardens, all Residence Halls have wired access to the network and the Internet. The Gardens Residence Hall, as well as all locations at CCU, has wireless access to the network and the Internet.

All Residence Halls (except the Gardens): What is needed?
- Each room should have as many active Ethernet jacks as the number of students. (Ethernet jack is similar to a phone jack but it is slightly larger.)
- Students need to provide an Ethernet cable (Category 5 straight patch cable) that will connect to the Ethernet port on the computer and to the Ethernet jack on the wall. Students may pick up a FREE Ethernet cable from the Tech Support Center in Kearns 113.
- There is no specific network configuration students must do on their computers, unless they have their home computers configured statically to use Cable Modem at home. Consult the tech support center staff for assistance.
- Once the Ethernet cable is connected to the computer and the wall, the student is ready to browse the Internet, by accessing a browser such as Internet Explorer.

Retrieving/Resetting Your USER ACCOUNT and E-MAIL
The username and password will be needed to access WebAdvisor and send e-mails with attachments. Also, as the student progresses through online courses, the policies can be found online at: http://www.coastal.edu/its/policies

STUDENT RESPONSIBILITIES
Students must abide by the University’s Computing Policies and Procedures. The policies can be found online at: http://www.coastal.edu/services/scs

GENERAL TIPS
1. BACK UP, BACK UP, and BACK UP². Back up your projects on various storage devices, such as USB Drives.
2. Seek support from SCS Help Desks on academics that require advanced use of technology.
3. Be familiar with the terms of your computer warranty to obtain optimal technical support from the vendor.

Quick Reference
Lab’s: Student Tech Support ++ KRNS 113 843-349-2220
SCS Help Desks: CAI Lab ++ KRNS 113 843-349-2908
Bryan Information Commons 843-349-4050
Wall Lab ++ Wall 108 843-349-3205
Wall Lab ++ Wall 204 843-349-3245
Edwards Lab ++ Edwards 171 843-349-2377

Support: ITS-Student Computing Services (SCS), KRNS 113 843-349-2377
Addresses: http://www.coastal.edu/info/students
http://mail.coastal.edu
http://webadvisor.coastal.edu
http://moodle.coastal.edu