CONNECTING TO SAFECONNECT
All Mobile Devices

SafeConnect is a NAC (network access control) tool to help ensure that only current CCU students, faculty and staff use CCU network resources. It validates that each system meets certain security requirements to keep the network safe for all users. Specifically, SafeConnect with mobile devices checks the following:
- Authentication using CCU username/password
- Operating system current

HERE’S HOW TO CONNECT

1. Make sure your mobile device is connected to CCUResnet or CCUnwired.
   * More details can be found online in the tutorial section at www.coastal.edu/services/scs.
   * Connecting to Wi-Fi via the devices will vary, but will be similar with the options.

2. Use your device’s web browser (Internet Explorer, Google Chrome, Safari) to connect to the internet.

3. Enter a non-CCU webpage (a non-CCU webpage you do not typically visit) in the address bar. The page will be redirected to a new site prompting you to log in using your CCU username/password.*
   * Make sure that you put a checkmark in the box next to “I accept the acceptable use policy.”

4. Click “Submit.”

5. The CCU home page will appear, indicating that the device is now authorized to use the network.

6. Mobile devices will need to authenticate approximately every 30 days.
   Note: If your device is saying you have a network connection but your apps do not appear to be working, please follow the above steps to authenticate your device again.

NOTE: Video tutorials are available online. Visit www.coastal.edu/services/scs and choose Technology Tutorials from the left-hand navigation menu.

Questions? Contact ITS/Student Computing Services • Kearns 113 • Help Desk: 843-349-2908 • Tech Support: 843-349-2220
Twitter: @CCU_SCS • Facebook: www.facebook.com/ccuscs • For discrimination concerns: www.coastal.edu/titleix.