Desktop browsers

Chrome

1. On your computer, open Chrome.
2. At the top right, click More.
3. Click More Tools > Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.
7. Exit/quit all browser windows and re-open the browser.

Firefox

1. From the History menu, select Clear Recent History.
   If the menu bar is hidden, press Alt to make it visible.
2. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
3. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.

Back to top
4. Click **Clear Now**.

5. Exit/quit all browser windows and re-open the browser.

**Back to top**

**Microsoft Edge**

1. In the top right, click the Hub icon (looks like star with three horizontal lines).

2. Click the History icon (looks like a clock), and then select **Clear all history**.

3. Select **Browsing history**, then **Cookies and saved website data**, and then **Cached data and files**. Click **Clear**.

4. After the "All Clear!" message appears, exit/quit all browser windows and re-open the browser.

**Back to top**

**Internet Explorer 11**

**Note:**

On January 12, 2016, Microsoft ended support for Internet Explorer versions prior to **version 11**. UITS strongly recommends that you upgrade to a new operating system if your current system does not support Internet Explorer 11.

1. Select **Tools > Safety > Delete browsing history**....

   If the menu bar is hidden, press **Alt** to make it visible.

2. Deselect **Preserve Favorites website data**, and select:

   - **Temporary Internet files or Temporary Internet files and website files**
   - **Cookies or Cookies and website data**
   - **History**

3. Click **Delete**. You will see a confirmation at the bottom of the window when the process is complete.

4. Exit/quit all browser windows and re-open the browser.

**Back to top**
**Opera**

1. From the Opera menu, select **Settings**, then **Privacy & Security**, and then **Clear browsing data**...

2. In the dialog box that opens, from the "Obliterate the following items from:" drop-down menu, select **The beginning of time**.

3. Select the following:
   - Browsing history
   - Download history
   - Cookies and other site data
   - Cached images and files

4. Click **Clear browsing data**.

5. Exit/quit all browser windows and re-open the browser.

**Safari 8 and later**

1. From the Safari menu, select **Clear History**... or **Clear History and Website Data**...

2. Select the desired time range, and then click **Clear History**.

3. Go to Safari > Quit Safari or press **Command-Q** to exit the browser completely.