

# Chauncey Chanticleer

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## EDUCATION

Coastal Carolina University, Conway, SC

May 2025

*Bachelor of Arts*

Major: **Women's and Gender Studies**

GPA: 3.556

Certificate: **Sustainability**

- Recipient of the Ben Sharp Student Athlete Scholarship (Fall 2022)
  - Recipient of Life Scholarship (August 2021 - Present)
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## EXPERIENCE

**Resident Advisor**

August 2022 – Present

Coastal Carolina University, Conway, SC

- Authority figure for Tradition first year resident hall for Student Housing at Coastal Carolina University
- Manages over 30+ first year residents as well as their and my safety within the dorms
- Organize events created for stimulation of individual, peer, and academic growth
- Document and report any incidents that take place on campus residence halls

**Server**

June 2020 – Present

Margaritaville Restaurant, Myrtle Beach, SC

- Provides quality customer service & demonstrated strong negotiation skills to resolve all customers' issues & concerns
- Trained 7 newly hired employees in multiple areas of the store

**Retail Associate**

January 2019 – June 2020

Carter's, North Myrtle Beach, SC

- Relevant experience providing a high level of customer service and inventory management
- Operational knowledge of computers, cash registers and multiline phone systems
- Familiarity with phone etiquette, retail sales and client service delivery
- Ability to maintain confidentiality of customer and company information
- Organized and restocked store with retail merchandise and ordered new stock

**Sales Representative**

October 2018 – January 2019

Dick's Sporting Goods, Myrtle Beach, SC

- Developed positive customer relationships through friendly greetings and excellent service
  - Helped customers with questions, problems, and complaints in person and via telephone
  - Completed follow-ups in a timely manner to ensure resolution
  - Trained newly hired employees in multiple areas of the store
  - Assisted and encouraged customers in selecting and purchasing required products in a retail environment.
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## SKILLS

- **Microsoft Office** (Word, PowerPoint, Excel, Outlook, Teams)
- **Social Media** (Facebook, Twitter, Instagram)
- **Adobe** (Photoshop, Creative Cloud, Illustrator, Lightroom, InDesign)
- **Intermediate Spanish**