Coming soon!
Keep the bad guys out!

ITS is using a phased implementation, which began in September 2020, to require Multi-Factor Authentication (MFA) (including Self-Service Password Reset (SSPR) services) on all CCU student accounts. Beginning in May 2022, 4,628 of remaining students, who do not yet use MFA must enroll in MFA to access CCU services and resources. Currently, over half of the students and all of faculty and staff use MFA at CCU. The MFA enforcement schedule is below and posted online at MFA Requirement.

MFA helps protect and secure CCU accounts with an additional layer of proof of identity on each login. SSPR services provide students with access to 24/7 self-service password reset services. These safety measures enhance the protection of CCU accounts, as well as university data and systems, and help prevent stolen or leaked data from being used to compromise CCU accounts.

Prior to MFA enrollment, all remaining students who do not have MFA will receive several notifications in Moodle and emails sent to their CCU email account with additional information and resources to prepare in advance.

Want MFA now? Students can set up MFA before May by following the steps on MFA for Students.
The MFA enforcement schedule for students is below. This schedule includes three groups based on students’ current registration status. Each group will be notified of the applicable MFA enforcement date in advance. Review the dates where MFA registration will be enforced. Once MFA setup is completed, MFA will be required to access CCU services (e.g., CCU Outlook email, Moodle, WebAdvisor, etc.).

<table>
<thead>
<tr>
<th>Student Groups</th>
<th>Moodle and Email Reminder Dates</th>
<th>MFA Final Enforcement Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group A: Maymester students</td>
<td>March 21, 2022 May 2, 2022</td>
<td>May 6, 2022</td>
</tr>
<tr>
<td>Group B: Summer I and II students</td>
<td>March 21, 2022 April 18, 2022 May 16, 2022</td>
<td>May 18, 2022</td>
</tr>
<tr>
<td>Group C: All remaining students</td>
<td>March 21, 2022 April 18, 2022 May 23, 2022</td>
<td>May 25, 2022</td>
</tr>
</tbody>
</table>

Have questions or need help?

**Students**
ITS-Student Computing Services
Call: 843-349-2220
Text: 843-733-7234
[Online Service Request](https://www.coastal.edu/scs/)

**Faculty and Staff**
ITS Service Center
843-349-5000
[Online Service Request](https://www.coastal.edu/its/facultystaff/)

Office of Information Technology Services

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